



NEWS

POWER SMART

GUIDES & TIPS

ENERGY IN BC

REBATES & SAVINGS

YOUR ACCOUNT

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Smart Meters, Smarter Choices



In 2012, customers with smart meters installed will have access to a secure, online account that will help them more closely monitor their electricity use.

Accurate data and billing, plus the ability to monitor and reduce energy use

Imagine filling up at the gas pump every week and not having any idea how much you're spending until a bi-monthly bill arrives in the mail.

That's how you're currently billed for electricity.

Today, you have few tools to manage your electricity use because current meters do little more than capture your total energy consumption. Without specific and timely information about your consumption, it's difficult to make informed decisions to actively manage your electricity use.

New meters, new opportunities

Smart meters accurately measure your energy use throughout the day and transmit the data to BC Hydro periodically.

Once the smart metering system is in place, you'll be able to track your energy use by accessing your password-protected BC Hydro account online. New features enabled by smart metering technology will give you new insights, helping you make proactive steps to reducing your energy bills.

Your online account will feature:

- Hourly consumption information in kilowatt hours (kWh) and in dollars – up to the last 24 hours;
- Estimated energy cost projections based on actual consumption patterns; and,
- Optional automatic updates when you're nearing your targets.

As safe as your online banking account

The experience will be as safe and as simple as signing onto your online banking account to track your monthly savings and pay your bills.

Tracking energy use will help you understand how energy use affects your costs and enable you to take appropriate actions to save energy and save money.

You'll have access to the secure online account starting in mid-2012.

Beginning in 2013, you'll also have the option of adopting devices and software solutions to access your near real-time energy consumption information directly from your smart meter.

For more information, see Power Smart engineer Tony Mauro's blog post [Detailed monitoring of your energy use will make you smarter.](#)

Start saving energy and money today by visiting BC Hydro Power Smart's [Green Your Home](#) guides.

Last Modified: Nov 10, 2011

For more info

- > [Sign-up for email updates on the Smart Metering Program.](#)
- > [See our FAQ section for more information on Smart Metering Program.](#)

Quick Fact

Conservation tools can help you reduce your energy use by up to 15 per cent.

ENERGY IN B.C.

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WHO WE ARE

Our Commitment
Three Bottom Lines
Company Information
Our System

PLANNING & REGULATORY

Meeting Demand Growth
Regulatory
Acquiring Power
Site C

YOUR ACCOUNT

New Account
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