

## Braccio, Nadia

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**De:** Elizabeth Dawson [lizzy9@bell.net]  
**Envoyé:** 4 février 2014 10:05  
**À:** Greffe  
**Objet:** Smart Meters Attn: Madame Louise Pelletier

R-3863-2013 R -3854-2013

Mme Pelletier,

I am writing to inform you of two situations regarding the implementation of Smart Meters by Hydro Quebec. Despite having sent registered mail to the president of Hydro, I received a second demand to have a smart meter put on my house. Following that I sent another letter to the president of Hydro Quebec with a copy to the Customer Service department, in which I quoted both the Quebec Charter and the Canadian Charter of Rights - which allows me to peacefully enjoy my home.

Secondly, since the installation last summer of Smart Meters on the homes of my neighbours, I am suffering from severe headaches. Prior to the summer, I would maybe get a headache 5 or 6 times a year. Now I am getting them two or three times a week, it started about 2 or 3 times a month in the summer, but has steadily increased.

Last week, Cap Gemini called here to ask me to make an appointment for the installation of my Smart Meter, which shows that Hydro Quebec has completely ignored my letters, not to mention also ignoring the fact that our town council passed a moratorium on the installation of further meters. (See Page 15; <http://www.ville.sainte-anne-de-bellevue.qc.ca/getmedia/a78b0790-3040-4235-b8d7-4bbc0a448bd6/PV-2013-12-09.pdf.aspx> ) I told them that I had already written to state my refusal. She said that that wasn't how it worked, that I had to make a phone call - since I was returning their call, I said that *this* was my call then - I refuse the new meters and I refused to pay a fee to have the opt-out meter. To me that is grossly unfair. As **Dr. Heroux of McGill University** said at the press conference Nov. 22nd, 2013, 'precaution applies here because the results (of the safety of the smart meters) are inconclusive'. Clearly, Hydro Quebec is paying no heed to my rights as a citizen of Quebec and Canada, nor the protests of many others in this province. They do not have the best interest of the public in mind; one needs only to spend a short time on the internet to find reams of studies refuting the so-called safety of these meters.

Thus, I wish to formally complain to you at the Regie de L'Energie about the forced installation of these meters and the fees required to opt-out and I hope at least here, I will not be ignored.

Sincerely,

Elizabeth Dawson  
Ste Anne de Bellevue,  
Quebec